

unlocking field service excellence:

A brief look at how mobility is changing the game



3 Billion +
Mobile Workers

Unserved
by
TECH



70%
in
ASIA
LAT-AM
AFRICA

3 TOP CHALLENGES



coordination



productivity



paperwork



Report Cost savings **63%**



Provide real-time information **69%**

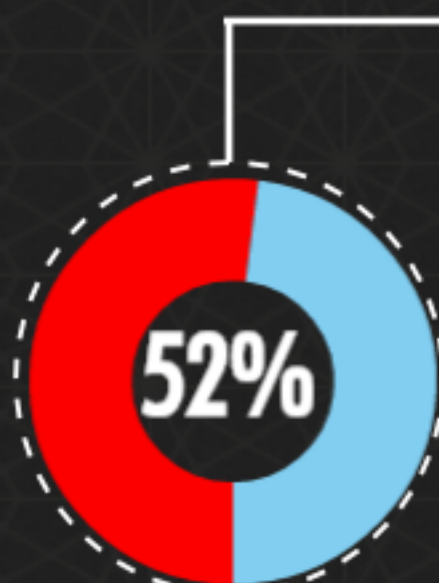


Improve coordination between teams **62%**

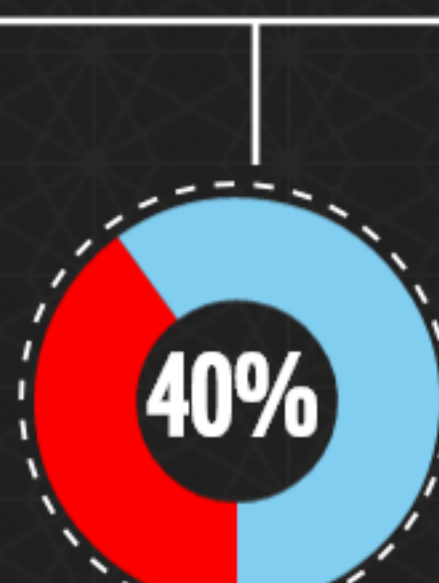


Enable real-time resources tracking **45%**

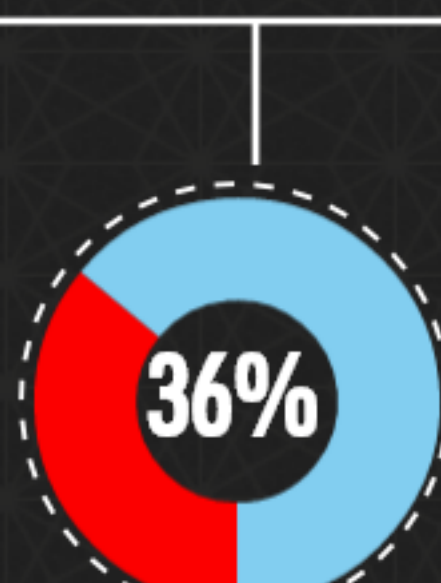
OF
ENTERPRISES
ADOPTING
FIELD
MOBILITY



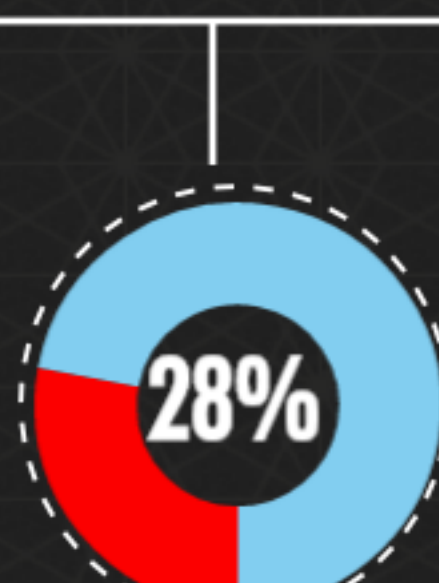
Provide mobile tools to technicians



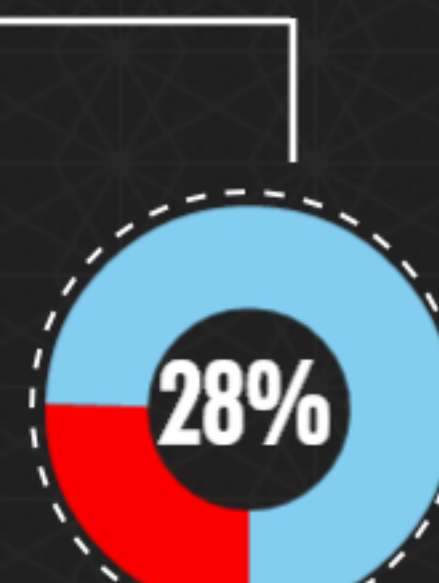
Forecasting & planning future service demand



Provide knowledge base training to quicken service times



Easier & quicker access to service history



Arrange for additional or outsourced workers



1.8 x

increase in cross-sell and up-sell revenue

1.8 x

increase in workforce productivity

4.7 x

year-over-year improvement in first-time-fix rate

SOURCES : ABERDEEN FIELD SERVICE REPORTS 2015 - 2016
TECH CRUNCH 2015

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VITAMAP
#befieldsmart

Vitamap is an emerging enterprise mobility provider with a sharp focus on field force mobility. Our products are created from the ground up for businesses that rely on mobile employees. Our flagship product mEdge Mobile App is used by leading enterprises to transform their field service and sales operations

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